

TERMS & CONDITIONS – Soft & Gentle & England Netball 2026

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry and claim instructions are deemed to form part of the Terms and Conditions. In the event of a conflict, these Terms and Conditions take precedence. Please retain a copy for your information.

1. **THE PROMOTER:** Royal Sanders (UK) Ltd, Royal Sanders (UK) Limited, Red Scar Business Park, Longridge Road, Preston, PR2 5NA.

2. **WHO CAN ENTER:**

This prize draw (the “**Promotion**”) is open to UK (England, Wales, Scotland and Northern Ireland) residents aged 18 years or over at the time of entry only, excluding employees of the Promoter and their immediate families, the Promoter’s agents, third parties or any other person professionally connected with the Promotion. The Promotion is not open to residents in the Isle of Man, ROI, or the Channel Islands.

3. Participants must have internet access to enter the Promotion. The participant is reminded to get the owner's permission before using a computer, device and/or internet-access which is not owned or paid for by the participant to enter the Promotion. The Promoter will not be liable for any internet, or mobile connection, or other charges incurred in entering the Promotion.

4. No purchase necessary.

5. This promotion features across promotional products of the Soft & Gentle Fresh Blossom range with one shared prize pool.

6. **PROMOTIONAL PERIOD**

a. The “**Main Promotion Period**” will begin at 10:00 on Friday 1st May 2026 (the “**Opening Date**”) and will end at 23:59 on Saturday 31st October 2026 (the “**Main Promotion Period Closing Date**”).

b. The “**Late Entry Promotion**” is for all entries received during the “**Late Entry Promotion Period**” being between 00:00 on Sunday 1st November 2026 and 23:59 on Thursday 31st December 2026 (the “**Late Entry Promotion Closing Date**”).

c. Main Promotion Period and Late Entry Promotion together are the 'Promotional Period'.

7. HOW TO ENTER:

a. Go to Softandgentlenetballkitgiveaway.com

b. Enter your full name, postcode, valid email address, mobile phone number and select bib size preference (one size choice per participant only).

c. A person can only enter the Promotion once during the Main Promotion Period and once only during the Late Entry Promotion Period. **Please note a household can win only ONCE in total; any participant that wins a prize during the Main Promotion Period will not be eligible for a prize in the Late Entry Promotion.**

d. Any participant using multiple details (multiple email addresses/multiple mobile numbers and/or multiple identities) to access the Promotion will be disqualified and any "Prize" (being a Main Promotion Prize or Late Draw Prize) will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or Prize claims.

e. Proof of purchase will not be accepted as proof of entry. Proof of sending your details will not be accepted as proof of delivery or receipt of entry. Incomplete, illegal, misdirected or entries received outside of the applicable Promotion Period will not be accepted, and you will not be entered into the Promotion. No responsibility can be accepted for entries that are incomplete, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.

f. Bulk entries made from trade, consumers, consumer groups or third parties will not be accepted. Incomplete or illegible entries or via third parties or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent that a participant, business, or household is using a computer(s) or multiple aliases to access the promotion, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using multiple email addresses or , using identities other than their own or any other automated means to increase that participant's entries, acting fraudulently or dishonestly in the opinion of the Promoter, that person's entries will be disqualified, and any Prize will be void.

8. MAIN PROMOTION PRIZES

- a. There are 45 x prizes to be won in total during the Main Promotion Period (each a **"Prize"**).
- b. Each Prize is 1 x S&G Gilbert Pulse XT Match Netball size 5, plus 1x S&G branded training kit of 5x Gilbert Pulse XT Match Netballs (size 5) and 7x Bibs (1x set) plus 1 x Gilbert Netball Tube, for their school, team, or club.

- c. The bibs are available in sizes S, M, L, in the following quantities:

20 x S

20 x M

20 x L

The sizes will be allocated on a first-come first-served basis at the point of Winner claim and there is no guarantee of size. In the event a requested size is not available, the next available size shall be provided. One set of bibs is uniform in size.

11. MAIN PROMOTION WINNER SELECTION

- a. The Winners will be drawn using a random number generator within 28 working days of the Main Promotion Period Closing Date.
- b. Maximum one Prize per household during the Main Promotion Period.

12. MAIN PROMOTION WINNER NOTIFICATION AND PRIZE FULFILMENT

- a. Main Promotion Winners will be notified via email within 28 working days of the Main Promotion Period Closing Date. Winners will each have 14 days to claim the Prize and provide a postal address for delivery of their prize.
- b. It is the responsibility of each Winner to ensure that they respond to the Prize notification. Winners who do not respond within the initial 7 days will be emailed again and given a further 7 days to respond. If contact cannot be made, or the Prize is not claimed, or a postal address for delivery is not provided within 14 days of the initial Prize notification date, an alternative Winner

will be drawn.

c. The Promoter cannot be held responsible for any Winner failing to supply accurate information which affects Prize acceptance or delivery of their Prize.

d. Prizes will be sent by a courier service within 45 working days of Prize claim.

13. LATE ENTRY PROMOTION & LATE ENTRY PROMOTION WINNER SELECTION

a. Full entry instructions and details are outlined in Clause 7.

b. Maximum one entry per person total during the Late Entry Promotion.

c. There are 5 x prizes available to win within the Late Entry Promotion (each a “**Late Entry Prize**”).

d. Each Prize is 1 x S&G Gilbert Pulse XT Match Netball size 5, plus 1x S&G branded training kit of 5x Gilbert Pulse XT Match Netballs (size 5) and 7x Bibs (1x set) plus 1 x Gilbert Netball Tube, for their school, team or club.

e. The bibs sizes will be allocated from the remainder of Main Promotion bibs on a first-come first-served basis at the point of Late Entry Winner claim and there is no guarantee of size. In the event a requested size is not available, the next available size shall be provided. One set of bibs is uniform in size.

f. The 5 x Late Entry Promotion Winners will be drawn using a random number generator within 28 working days of the Late Entry Closing Date.

g. Max one Late Entry Promotion Prize max per household. **Please note a household that has already won during the Main Promotion Period, is not eligible for a prize in the Late Entry Promotion.**

h. Winner notification, prize claim and prize fulfilment process for the Late Entry Promotion Winners will be carried out in accordance with Clause 12.

14. LIMITATION OF LIABILITY

Insofar as is permitted by law, the Promoter and its agents will not in any circumstances be responsible or liable to compensate participants for any losses that may be incurred as a result of entering the Promotion and the Promoter does not accept any liability for any loss or damage whatsoever occurring as a result of a winner's entry or acceptance of a prize. Nothing in these Terms and Conditions shall limit the Promoter's liability for death or injury to a prize winner caused by the negligence of the Promoter or its agents.

15. PUBLICITY AND DATA PROTECTION

a. Any personal information that participants share with the Promoter will be kept secure and only used in line with these Terms and Conditions and the Promoter's Privacy Policy. By entering this promotion, participants agree that their information may be used by the Promoter to administer the promotion. Participants' personal data will be used and will be held in accordance with the Promoter's Privacy Policy, which is available here: <https://softandgentle.com/privacy>.

b. The Winners surnames and counties will be made available to anyone who requests it by sending an email to softandgentlenetball@loveprizes.co.uk within 1 month of the Late Entry Promotion Closing Date. Winners may request their surname and county are not published in the event they win by emailing softandgentlenetball@loveprizes.co.uk before the Late Entry Promotion Closing Date save that disclosure to regulatory authorities may still be required.

c. Winners may be asked to take part in reasonable publicity without payment. Such publicity may include, without limitation, using a winner's name and, if relevant, their image and any statements made by them concerning the Promotion and the Prizes won as part of the Promotion. The Promoter will not use a participant's personal data for publicity purposes without the participant's consent. This does not prevent the Promoter from disclosing Winning Surnames and counties in accordance with paragraph 15b of these Terms and Conditions.

16. GENERAL

a. It is the responsibility of the participant to provide their correct, up-to-date details when entering this Promotion and/or confirming acceptance of any Prize in order for their Prize to be processed. The Promoter accepts no responsibility for participants or Winners failing to supply accurate information which affects any acceptance and/or delivery of any Prize.

b. Prizes are not transferable, they cannot be resold, and there are no cash (in respect of prizes that are not specified as cash) or alternative prizes, in whole or part. The Prize must be

accepted as offered by the relevant named winner(s).

c. The Promoter reserves the right to replace a Prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.

d. All Prizes are non-transferable and non-exchangeable.

e. The Promoter does not accept any responsibility in the event a Winner is not able to take their Prize.

f. Promoter's decision is final and binding in relation to all matters relating to the Promotion. No correspondence will be entered into.

g. By entering this Promotion a participant agrees to be bound by these Terms and Conditions.

h. Instructions provided at the point of entry form part of the Terms and Conditions of this Promotion. In the event of a conflict, these Terms and Conditions take precedence.

i. The Promoter reserves the right to disqualify any entries made using anonymous, disposable and or temporary email services such as, but not limited to, Apple, Guerilla Mail, Dispostable, and Mailinator as well as any programmatically generated or manually created email addresses on platforms including, but not limited to Outlook, Gmail, Yahoo Mail, or BT Internet domains, for the purpose of circumventing these Terms and Conditions. The Promoter reserves the right to determine, in its sole and absolute discretion if a participant or a Winner has used any such service and withdraw prize entitlement.

j. The Promoter reserves the right, at its sole discretion, to eliminate or disqualify any entries or participants that it regards as being in breach of these Terms and Conditions or the spirit of the Promotion. Those who try to circumvent the entry process and/or entry instructions by any method, will be disqualified and any Prize award will be void.

k. The Promoter reserves the right to cancel, amend, withdraw, terminate or temporarily suspend this Promotion in the event of any unforeseen circumstances or technical reason outside its reasonable control, with no liability to any participants or third parties but will use all reasonable endeavours to avoid consumer disappointment. Such circumstances include, but are not limited to industrial action, civil unrest, fire, flood, storms, earthquakes, acts of terrorism, acts

of war, governmental action or any other event that is beyond the control of the Promoter.

l. The Promoter takes no responsibility for entries that are delayed, incomplete or lost due to technical reasons or otherwise.

m. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to winner notifications or Prizes. The Promoter or its agencies will not be responsible for the non-inclusion of entries, including any such failure which is within the control of the Promoter or its agencies.

n. For non-technical assistance during the Promotion, please email softandgentlenetball@loveprizes.co.uk.

o. The Promoter reserves the right to verify Winners and ask for proof of full name, age and address including address and to request ID before a Prize can be dispatched and to withdraw Prize entitlement where there are reasonable grounds to believe there has been a breach of these Terms and Conditions. Proof of identity and address evidence must match address details provided at the point of entry.

p. If any clause or provision of these Terms and Conditions is declared by a court to be illegal, invalid or unenforceable, this declaration shall not affect the validity and enforceability of any other clause or provision within.

q. These Terms and Conditions shall be governed by the laws of England and Wales, and the courts of England and Wales shall have exclusive jurisdiction in relation to any dispute concerning them.